



Dear Travel Partner,

IN70053
Riya Travels - HO

At British Airways, we greatly value your partnership and are committed to providing mutually beneficial products.

Further to our previous communication regarding upcoming changes to your fare product we will be making the following changes from 23rd January 2024.

Journey Group	Cabin	Classes	Discounts
Long Haul	Premium	A/C/D/R/I	4%
Long Haul	Non Premium	E/T/B/H/K/M/L/V/S/O/Q/N	2%
Long Haul	Fully Flex Fares	F/J/W/Y	0%

For more information regarding these terminations and changes, please see the FAQs.

British Airways remains committed to providing flexibility and choice in our fare products to our trade partners. We launched two new fare brands in February 2021 these being Select and Select-Pro, both of which offer refundability options.

We would like to take this opportunity to thank you for your valued partnership and look forward to continuing this into 2024.

Kind regards,
British Airways



Frequently Asked Questions

Fare Products which are changing

1. What will happen to bookings made prior to 23 Jan 2024?

For any new bookings or un-ticketed bookings all ticketing must be completed by the last selling date (23 Jan) or as per TTL whichever is later. We will honour the fare (level and conditions) and Carrier Imposed Charges levels as **at time of original booking**.

2. What will happen to bookings or changes made after 23 Jan 2024?

For any bookings or changes made after 23 Jan the new fare levels and conditions will apply.

3. Will an agent still be able to service a booking?

For bookings made before 23 Jan 2024 – Yes, provided the criteria of the repricing conditions are met as of ticket issue date – historical conditions will still be available to view, where needed, can be retrieved using standard commands in the GDS/NDC.

For scenarios requiring using current fares, these can be repriced to the **new fare levels**, with any additional collection, taxes, change fee calculated/collected.

4. What fares apply at time of ticketing for the new fare products?

Booking	Changes between booking and ticketing dates	Ticketing	What to apply at time of ticketing?
On or after Launch Date	No Change	Anytime	Fare (level and conditions) and carrier imposed Charge levels as at time of original booking
	Any Change		Fare (level and conditions) and carrier imposed Charge levels as at time of change

Notes:

- **Taxes must always be the applicable taxes on the date of ticket issuance.**
- **The policies above apply to the initial issuance of tickets.**
- **Ticket reissuance policies are unchanged.**